## Case Study



## **CYQUENT** QCS Application



## Project

The client needed software development services for the support, maintenance, and enhancements of QCS – Quality Control System Application, which is a custom developed business process management (BPM) application built using IBM Lombardi Teamwork's, a BPM platform.



## The Solution



- Gather requirements from the business, author (design and develop) top level BPDs (Business Process Diagrams), preparing design documents for enhancements and new development.
- Redesign and development of existing processes implemented in Websphere Lombardi Edition 6.2.
- Implemented Reminder Email Notifications using Teamworks Scheduler process.
- Developed Connectors for integrating Teamworks with Java classes.
- Modifying Alfresco [used primarily for Document Storage] webscripts for custom changes based on Business requirements.
- Analysis of reporting requirements and implementing Crystal Reports [using Eclipse plugin] for custom reports.
- Responsible for co-ordination with the QA team, code reviews, Unit Test Case preparation and Unit testing of whole development cycle.
- Provide Gap analysis which helps in reassessing the timeline and set the end users expectations accordingly.





11140 Rockville Pike, Suite 550F, Rockville, Maryland 20852 United States of America Ph: +1-240-292-0230



33 Millers Tank Bund Road, Bangalore 560052 India Ph: +91-80-43-01-0010